

FAO:

Licensing & Public Protection,

C/O Town Hall, Castle Circus

Torquay TQ1 3DR

TORBAY COUNCIL

26 NOV 2014

COMMUNITY SA

Dear sir/madam

I wish to raise an objection to the proposed licensing application by Torquay United Football Club:

Name of Premises	PL Number	Address of Premises	Type of Application	Licensable activities	Operating times (these are the longest times but details may vary in Application)	Date by which Representations must be made
Torquay United Football Club	New	Plainmoor, Torquay	Application for a Premises Licence	Sale of Alcohol Films Live Music Recorded Music Late Night Refreshment	10:00-00:00 Mon-Sun 11:00-00:00 Mon-Sun 11:00-00:00 Mon-Sun 11:00-00:00 Mon-Sun 23:00 – 00:00 Mon-Sun	01 Dec 2014

Over the years I have had many occasions to bring to the attention of TUFC the noise nuisance created by the licensed activities, on both the ground and first floor venues at TUFC. Each time the franchise/management changes, the adherence to noise abatement has to be re-visited.

My areas of concern are:

1. Windows remaining open after 2100 hours, fire doors standing open.
2. Main and internal front doors remaining open as customers enter and exit.
3. Additional noise due to customers using the area at the front as a smoking area.
4. Disturbance in the surrounding area as customers disperse, into the early hours of the morning.

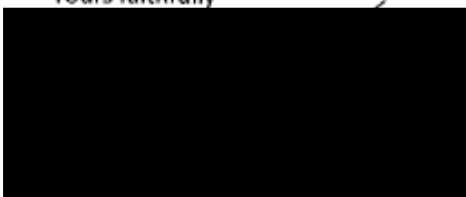
1. Windows - the ground and first floor windows regularly remain open past 2100 hours; this breaches the integrity of noise containment, provided by the double glazed window units and causes noise nuisance; the excuse is generally that customers open the windows. With regard to the ground floor, the ground floor windows are barred against burglary, so there is no fire and safety factor affecting the locking of the windows. The windows should be locked, thereby ensuring that customers cannot open windows randomly. First floor windows should also have provision for locking, unless they are specifically required to be available for exit in the case of a fire. If however the fire escape plan does not require exit via the first floor windows, these should also be locked against random customer opening. The air conditioning system should be sufficient to regulate the atmosphere. The ground floor fire doors should not be open, except in the event of a fire.
2. The main and internal front doors are regularly left ajar: a remedy for this would be proper enforcement of door closure, including efficient automatic door closers, maintaining separation between the opening of the internal and external doors.
3. When customers go out to smoke, at the front of the building, noise levels are amplified as customers converse in the smoking area with the volumes enhanced by lack of inhibition due to alcohol consumption. The provision of a designated smoking area, at the rear of the building, where there are no domestic dwellings adjacent, would alleviate the situation, provided there was a proper enforcement of no smoking directly at the front of the building.
4. My concerns are the knock on effect of the later licensing, as customers can take considerable time to vacate the premises and the associated noise disturbance into the surrounding area will continue later into the night / early morning.

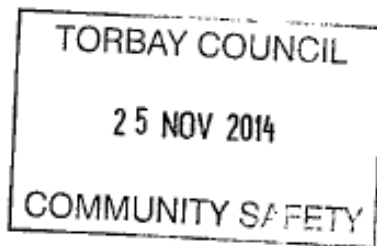
As a recent example of lack of adherence to windows remaining open after 21:00 hrs:

On Friday 21/11/14 I was disturbed by the sound level coming from TUFC premises; I looked out and observed that the first floor windows, in the kitchen area, were open at 22:00 hrs. The kitchen area is located behind the bar area and is accessed by a connecting door from the bar - this connecting door is normally left open. I have pointed out on a number of occasions that the combination of the door and the windows being open breaches the sound proofing integrity of the double glazed windows. The kitchen area is not accessible by the customers of TUFC, so it is the staff alone that has responsibility for windows remaining open. I also noted that the same windows were still open at 23:25. This is not an isolated incident by any means.

I would have thought that with the application for a license extension very careful attention would have been paid to adherence: this is an example of complacency with regard to noise nuisance to the neighbourhood.

Yours faithfully





Executive Head of Public Safety
Licensing and Public Protection
C/o Town Hall
Castle Circus
Torquay
TQ1 3DR

Dear Sir or Madam,

I wish to object to the licence application by Torquay United Football Club. Specifically I object to application for sale of alcohol, live music and recorded music and late night refreshment. My grounds for objection are :

- 1) Prevention of crime and disorder- currently the Plainmoor area of Torquay already has a number of premises licensed for sale of alcohol and sale of alcohol in McCols and Waitrose. Further increasing the availability of alcohol in a geographic area which already has ready availability increases the likelihood of crime and disorder directly associated with excess alcohol consumption. Increasing availability of alcohol so close to the football ground encourages excess consumption on match days increasing the risk of antisocial behaviour.
- 2) Public nuisance: Torquay United Football Club is located in an area of dense residential population. There is currently a limited amount of on-street parking. These licences would constitute significant nuisance to residents within the area of the licensed premises from the increased levels of noise from music, extra traffic and noise from night time use of the streets by people. Late night music played by Boots and Laces already is a nuisance and is frequently heard as far as Bronshill Road. These applications apply to daytime hours as well as night potentially increasing traffic at a time that the area already has high traffic density due to Westlands School and heavy day time parking.
- 3) Protection of Children: I believe increased availability of alcohol during school opening hours in the area of Westlands school puts children at risk. They will potentially be exposed to any antisocial behaviour of users of the licensed premises. The extra noise caused by music and users of the premises is potentially disruptive to childrens sleep.

Yours faithfully,

